



Digital driver ID system



Fleet size reduced by **25%**



Customer Success Specialist as single point of contact



Simplified vehicle booking system



Nottinghamshire Fire and Rescue Service covers an area of almost 900 square miles with a population of more than 1 million people. The organisation focuses on ensuring the community is a safer place to live, work and visit.

With such a wide area to cover, a fleet of 45 vehicles and 1000 employees with access to them, visibility of the fleet and drivers is paramount to ensure efficient delivery of services. Historically, the Service used log books to monitor vehicle usage, a system which proved very time consuming.

Vehicle tracking was an obvious tool to solve the problem, but finding the right partner was critical. As Project Manager Filippo Migliorino says: “We trialled one or two products in the past but weren’t happy with the service. We decided to go with Teletrac Navman because of their driver ID feature and the user-friendly software.”

Teletrac Navman installed tracking across the entire fleet providing complete digitalisation of driver logs, without having to implement a fob-based system, an approach Filippo was keen to avoid.

In addition to user visibility, Teletrac Navman has helped Filippo reduce the size of the fleet. “We were due to retire some older vehicles, but I wanted to be sure it was still possible for drivers to access vehicles when required. The DIRECTOR software makes it easy to check where the nearest available vehicle is and assess if it’s free or being used. It’s had a very positive impact.”

Getting up and running with the new technology was very straightforward with the assistance of a Customer Success Specialist. “We have a single point of contact which has been very helpful and even if we asked silly questions, the response is always positive!”

For Filippo, this is just the start for further efficiencies. “Studying the data that DIRECTOR provides will help us improve the use of the vehicles even further.”

“Teletrac Navman stood out as the best option for us and so far feedback across the organisation has been very good.” Filippo Migliorino, Project Manager